

**CARMEL COLLEGE OF ARTS, SCIENCE & COMMERCE FOR WOMEN
NUVEM GOA**

**GENERAL MANAGEMNT (OLD COURSE) – SEMESTER - JULY
SEMESTER END EXAMINATION -2020-21**

Duration: 2 Hrs

Max Marks:40

Instructions:

- 1. All questions are compulsory*
- 2. Figures to the right indicate maximum marks allotted to the questions.*

Q.I. Answer any FIVE from the following.

5x 2=10

- i. What do you mean by corporate responsibility?
- ii. State any two features of change
- iii. What are organizational conflicts?
- iv. Discuss the two types of groups in an organisation.
- v. What do you mean by ethical business?
- vi. How can one overcome the resistance to change?
- vii. What are committees?
- viii. What is code of conduct?

Q. II. Answer any SIX from the following.

6x5=30

- i. Explain the factor that determine ethical and unethical behaviour.
- ii. What are the reasons for change?
- iii. Discuss the difference between individual conflicts and intergroup conflicts.
- iv. Discuss measures to make committees effective.
- v. State the meaning and process of conflict management.
- vi. Explain the difference between formal groups and informal groups
- vii. Discuss the group behaviour in committees
- viii. Write a short note on Board of Directors.
