

**CARMEL COLLEGE OF ARTS, SCIENCE & COMMERCE FOR WOMEN,
NUVEM GOA**

SEMESTER END EXAMINATION AUGUST 2020

Semester: VI of B.Com Course name & code: HUMAN RESOURCE MANAGEMENT
(CC 17)

Total Marks: 30 Date: 3rd August 2020 Duration: 2 Hours Total No of pages: 1

Instructions: 1. All questions are compulsory.

2. Figures to the right indicate marks.

Q. 1. Answer any **FIVE** from the following: [5 x 2 = 10]

- i. What is placement?
- ii. List two factors affecting job design.
- iii. What is piece wage system?
- iv. Enumerate two group incentive plans.
- v. State two functions of trade unions.
- vi. Enumerate two labour welfare agencies.
- vii. What are learning organisations?
- viii. What is Business Process Re-engineering?

Q.2. Answer any **FOUR** from the following: [4 x 5 = 20]

- i. Do you think job rotation is a good method of job design? Why?
- ii. Identify and explain any two forms of employee empowerment which you think are the best? Why?
- iii. Identify 4 effects of labour absenteeism. List two measures to minimise absenteeism.
- iv. The covid-19 pandemic is posing a great challenge to all HR managers. As an HR manager, list some challenges you will face and how you will handle it?
- v. Explain any two sources of recruitment that you as a HR manager will choose to fill in a job vacancy. Justify.
- vi. Your organisation needs to choose an employee as a brand ambassador. Identify the qualities or attributes that a person should have to be selected as an Employee Brand.
