

**CARMEL COLLEGE OF ARTS, SCIENCE & COMMERCE FOR WOMEN,
NUVEM- GOA**
SEMESTER END REPEAT EXAMINATION, AUGUST 2020 Semester: VI
Course name & Code: ORGANISATIONAL BEHAVIOUR (Paper – XIII)
Total marks: 30 Date: 14/08/2020 Duration: 2 hours Total No. of pages: 01

Instructions: 1) All questions are compulsory.
2) Figures to the **right** indicate **full** marks.

I. Short notes on any five of the following in about 150 words: 5 x 2 =10

1. Technology and environment as key forces of organisational behaviour.
2. Workforce Diversity as a challenge and opportunity in organizational behavior.
3. Main functions of communication in an organisation.
4. Upward communication.
5. Positive, healthy communication
6. Limitations of Maslow's Need Hierarchy Theory.
7. Differences between the basic assumptions of Theory X and Theory Y.
8. Ways in which organisations can turn individuals into team players.

II. Answer any four of the following in about 350 words: 4 x 5=20

1. Discuss the use of text messaging, social networking, blogging and video conferencing in organisational communication.
2. Discuss in detail Herzberg's Two Factor Model of motivation.
3. Describe the expectancy model of motivation.
4. Examine the Path-goal model of leadership.
5. Discuss Hersey and Blanchard's Situational leadership model.
6. Discuss how team composition determines team effectiveness.