



B.Com. (Semester – V) Examination, April 2016

INDUSTRIAL MANAGEMENT (New Course)

Duration : 2 Hours

Total Marks : 80

- Instructions:**
- i) **All** questions are **compulsory**. However **internal choice** is available.
 - ii) Answer sub-questions in Q. 1 and Q. 2 is **not** more than **100 words each**.
 - iii) Answer Q. No. 3 to 6 in **not** more than **400 words each**.
 - iv) Figures to the **right** indicate **maximum** marks.

1. Write short notes on the following (**any four**) :

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- a) Concept of Industrial Management.
- b) Any four criticisms of scientific management.
- c) Importance of Industrial Management (any four).
- d) Any four benefits of method study.
- e) Labour factors affecting productivity.
- f) Technological aspects of rationalisation.

2. Write in brief on the following (**any four**) :

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- a) Steps in deming wheel.
- b) Types of benchmarking.
- c) Any four principles of TQM.
- d) Mechanical causes of industrial accidents.
- e) Biological hazards.
- f) Factors affecting work environment.



3. a) Discuss the basic procedure involved in work measurement. 12
OR
b) Define rationalisation and discuss the need for rationalisation of Indian industries. 12
 4. a) What is productivity ? Explain the importance of higher productivity. 12
OR
b) Explain the concept of quality circles and their main features. 12
 5. a) Name and explain any two analytical methods of total quality management. 12
OR
b) Explain the effects of industrial accidents on employers and employees. 12
 6. a) What is meant by industrial safety ? Explain the objectives of safety management. 12
OR
b) Explain the causes and effects of industrial pollution. 12
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